

# MobyMax Study Timer

## Complete User Manual

Version 5.0 | July 2025

---

### ⚠️ CRITICAL SETUP REQUIREMENT ⚠️

#### The Timer **MUST** Run in Its Own Window

Before you start using the timer, understand this crucial requirement:

🔊 For sounds and alerts to work properly:

- The timer must be the **ONLY TAB** in its browser window
- It cannot share a window with other websites
- The window **CAN be minimized** - sounds still work!
- But it **CANNOT be a background tab**

**Why?** Modern browsers silence background tabs to save computer resources. Only the active tab in a window gets full audio permissions.

#### Two Ways to Ensure Proper Setup:

##### Option 1: Right-Click Method (Recommended)

1. Right-click the timer link on the website
2. Select "**Open link in new window**"
3. Timer opens correctly every time
4. See Section 2.1 for detailed instructions

##### Option 2: Manual Method

1. Click the link normally
  2. If it opens in a tab, drag the tab out to create a new window
  3. Or close other tabs in that window
  4. Keep timer as the only tab
-

# Table of Contents

## 1. Introduction

- 1.1 What is the MobyMax Study Timer?
- 1.2 Why Use a Study Timer?
- 1.3 System Requirements

## 2. Accessing the Timer

- 2.1 Opening from Website Link
- 2.2 Creating a Desktop Shortcut
- 2.3 Bookmarking for Easy Access
- 2.4 Testing Your Setup

## 3. Initial Configuration

- 3.1 First Launch
- 3.2 Enabling Notifications
- 3.3 Selecting Your Grade
- 3.4 Understanding the Interface

## 4. Daily Operation

- 4.1 Starting Your Study Session
- 4.2 Timer Controls Explained
- 4.3 Alerts and Notifications
- 4.4 Taking Breaks
- 4.5 Ending Your Session

## 5. Schedule Customization

- 5.1 Accessing Settings
- 5.2 Modifying Subject Times
- 5.3 The Zero-Minute Strategy
- 5.4 Disabling Subjects
- 5.5 Reordering Your Schedule
- 5.6 Saving Custom Defaults

## 6. Advanced Features

- 6.1 The Study Log System
- 6.2 Holiday Mode
- 6.3 Weekend Handling
- 6.4 Drag-and-Drop Scheduling

## 7. Troubleshooting

- 7.1 Common Issues

- 7.2 Sound Problems
- 7.3 Notification Issues
- 7.4 Browser Compatibility

## 8. Best Practices

- 8.1 Time Management Strategies
- 8.2 Parent Supervision Tips
- 8.3 Creating Study Habits

## 9. Feedback

- 9.1 We Want to Hear from You
- 9.2 How to Submit Feedback
- 9.3 What Helps Us Most

## 10. Technical Reference

- 10.1 Keyboard Shortcuts
  - 10.2 Data Privacy
  - 10.3 Support Information
- 

# 1. Introduction

## 1.1 What is the MobyMax Study Timer?

The MobyMax Study Timer is a specialized scheduling tool designed for Exceptional Results Academy students in Grades K through 9. It provides:

- **Structured Learning:** Pre-programmed timetables for each grade level
- **Automatic Transitions:** Voice and sound alerts between subjects
- **Progress Tracking:** Detailed logs of study sessions
- **Flexibility:** Customizable schedules for individual needs
- **Online Access:** Available through the school website

**Most Important Feature:** The timer announces when to switch subjects with voice alerts and sounds, but **only when running in its own browser window.**

## 1.2 Why Use a Study Timer?

### Benefits for Students:

- Maintains focus with clear time boundaries
- Reduces decision fatigue ("What should I do next?")
- Ensures balanced coverage of all subjects
- Built-in breaks prevent burnout
- Audio alerts mean they don't have to watch the clock

## Benefits for Parents:

- Provides structure for remote learning
- Tracks actual study time
- Reduces supervision needs
- Creates accountability
- Can work in another room - timer handles transitions

## 1.3 System Requirements

- **Browser:** Chrome, Firefox, Safari, or Edge (updated versions)
  - **Operating System:** Windows 7+, Mac OS X 10.10+, or Linux
  - **Internet:** Only needed to access the timer initially
  - **Storage:** Minimal (uses browser storage)
  - **Permissions:** Enable notifications for best experience
  - **Audio:** Working speakers or headphones
  - **Screen:** Timer must run in its own window (can be minimized)
- 

# 2. Downloading and Installing the Timer

## 2.1 Downloading from the Website

**Important:** You MUST download the timer to your computer. Do NOT run it from the website or your settings won't save!

### Step 1: Access the Download Link

1. **Go to** [exceptionalresults.co.za](http://exceptionalresults.co.za)
2. **Find** the MobyMax Timer download section
3. **Look for** the download link/button

### Step 2: Download the Timer File

#### Method 1: Right-Click to Download (Recommended)

1. **RIGHT-CLICK** on the download link
2. **Select:**
  - Chrome/Edge: "**Save link as...**"
  - Firefox: "**Save Link As...**"
  - Safari: "**Download Linked File As...**"
3. **Choose location:** Desktop (recommended) or create a folder
4. **Keep filename:** `MobyMax-Timer-v5.html`
5. Click **Save**

## Method 2: Regular Click

1. **Click** the download link
2. File downloads to your Downloads folder
3. **Find** the file in Downloads
4. **Move** to Desktop for easy access

### ⚠ CRITICAL:

- Do NOT open the timer directly from the browser
- Do NOT bookmark the website version
- You MUST save it to your computer first

## 2.2 Creating Your Timer Folder

### Recommended Setup:

1. **On your Desktop**, right-click
2. Select **New** → **Folder**
3. Name it: "**MobyMax Timer**"
4. **Move** the downloaded file into this folder
5. Your structure should look like:

```
Desktop/  
└─ MobyMax Timer/  
    └─ MobyMax-Timer-v5.html
```

## 2.3 Creating a Desktop Shortcut

### Windows:

1. **Open** your MobyMax Timer folder
2. **Right-click** on MobyMax-Timer-v5.html
3. Select "**Create shortcut**"
4. **Drag** the shortcut to your desktop
5. **Rename** to "MobyMax Timer"

### Mac:

1. **Open** your MobyMax Timer folder
2. **Right-click** on MobyMax-Timer-v5.html
3. Select "**Make Alias**"
4. **Drag** the alias to your desktop
5. **Rename** to "MobyMax Timer"

## 2.4 Opening the Timer Correctly

**CRITICAL: The timer must open in its own browser window!**

**Best Method - Always Creates New Window:**

1. **Right-click** your desktop shortcut
2. Select "**Open with**"
3. Choose your browser
4. Hold **Shift** while clicking to force new window

**Alternative Methods:**

**Method 1: Drag to Browser Icon**

1. **Drag** the timer file/shortcut
2. **Drop** onto browser icon in taskbar
3. Creates new window automatically

**Method 2: Browser First**

1. **Open** your browser
2. Press **Ctrl+N** (Windows) or **Cmd+N** (Mac) for new window
3. **Drag** timer file into the empty window
4. Or press **Ctrl+O** to open file

**Verify Correct Setup:**

- ✓ Browser window has **ONLY** the timer tab
- ✓ No other websites in same window
- ✓ Can be minimized but still works

## 2.5 Testing Your Setup

**Critical Test Checklist:**

1. **Double-click** your desktop shortcut
2. **Verify** timer opens in **NEW** window with **NO** other tabs
3. **Click** the 🗣️ **Test Voice Announcements** button
4. **Listen for:**
  - "Testing voice. Get ready for Maths in one minute"
  - Wait 3 seconds
  - "Time's up! Please start Maths now"
5. **Minimize** the window to taskbar
6. **Click** test button again
7. **Confirm** sounds still play when minimized
8. **Look for** notification popups

### **If Test Fails:**

- Timer is not in its own window
- Close and reopen using proper method
- Check volume settings
- Try different browser

## **2.6 Updating the Timer**

### **When Updates Are Available:**

1. **You'll be notified** via:
  - Email from school
  - WhatsApp group message
  - School newsletter
2. **Download** the new version from website
3. **Save** with new name (e.g., MobyMax-Timer-v6.html)
4. **Test** the new version
5. **Update** your shortcut to point to new file
6. **Keep** old version as backup for a week

**Important:** Your saved settings and schedules remain safe - they're stored in your browser, not the timer file.

---


## **3. Initial Configuration**

### **3.1 First Launch**

#### **What You'll See:**

1. Timer loads in its **own window** (verify this!)
2. Exceptional Results Academy branding at top
3. "Ready to start studying?" message
4. "Select a timetable from settings first" instruction
5. Current date and day displayed
6. Settings button ready to click

#### **First-Time Setup Sequence:**

1. **Confirm** window has only one tab
2. **Click**  Settings & Timetables
3. **Allow notifications** when prompted
4. **Select** your grade level
5. **Review** the loaded schedule
6. **Test** voice announcements

## 3.2 Enabling Notifications


**Critical First Step:** Browser notifications ensure your child hears alerts even when the timer window is minimized.

### When the Browser Asks "Allow Notifications?"


1. **Always click "Allow"**
2. If you miss it or clicked Block by mistake:

### To Fix Blocked Notifications:

#### Chrome/Edge:

1. Click the  lock icon left of the web address
2. Find **Notifications**
3. Change from "Block" to **"Allow"**
4. Refresh the page (F5)


#### Firefox:

1. Click the  lock icon
2. Click the > arrow next to Connection Secure
3. **More Information** → **Permissions** tab
4. Find **Receive Notifications**
5. Uncheck "Use Default" and select **Allow**

#### Safari:

1. Safari menu → **Preferences**
2. **Websites** tab → **Notifications**
3. Find exceptionalresults.co.za
4. Change to **Allow**

## 3.3 Selecting Your Grade

1. **Click**  **Settings & Timetables**
2. **Find** "Select Timetable" dropdown
3. **Choose** from:
  - Grade K
  - Foundation Skills 1/2
  - Foundation Skills 2/2
  - Grade 1
  - Grade 2
  - Grade 3
  - Grade 4
  - Grades 5-9
4. **Schedule loads** instantly
5. **Review** the subjects and times

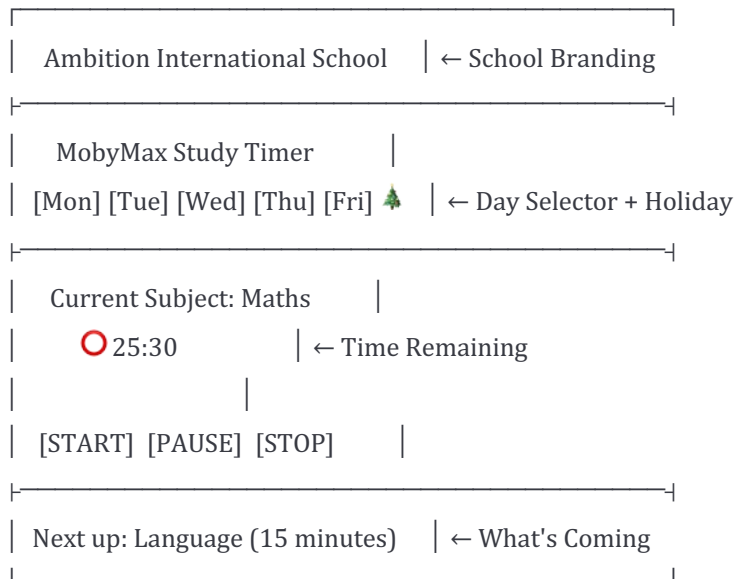
6. **Click** outside the panel to close

**What Happens:**

- Full day's timetable appears
- START button becomes green and active
- "Next up" section becomes visible
- Timer ready to begin

## 3.4 Understanding the Interface

### Main Screen Layout:



### Color Meanings:

- **Green** progress = regular subjects
- **Mint** progress = break time
- **Red** flash = time to switch!

---

## 4. Daily Operation

### 4.1 Starting Your Study Session

#### Morning Checklist:

1. ✓ **Open timer** with desktop shortcut
2. ✓ **Confirm** "new window" opened
3. ✓ **Check** correct day is highlighted
4. ✓ **Review** today's schedule
5. ✓ **Prepare** first 3 subjects' materials
6. ✓ **Volume** at comfortable level
7. ✓ **Press START**

**Parent Tip:** After pressing START, minimize the window to taskbar. Sounds and notifications still work perfectly!

## 4.2 Timer Controls Explained

### START Button

- **Begins** the full day's schedule
- **Always** starts from first subject
- **Disabled** until grade selected

### PAUSE Button

- **Freezes** the countdown
- **Use for:** bathroom, phone calls, interruptions
- **Warning:** Flashes screen after 5 minutes paused
- **Tracks** long pauses in log

### STOP Button

- **Ends** entire session (not just subject!)
- **Requires** confirmation
- **Consequence:** Must start day from beginning
- **Records** in log with remaining time

## 4.3 Alerts and Notifications

### The Alert Timeline:

For a 30-minute subject:

28:00 ————— Normal studying ————— (silent)  
02:00 ————— Warning beep ————— "2 minutes remaining!"  
01:00 ————— Voice + music ————— "Get ready for Language in one minute"  
00:00 ————— Celebration ————— "Time's up! Please start Language now"

### Alert Types You'll Hear:

1. **2-Minute Warning**
  - Single beep
  - Visual: "2 minutes remaining!"
  - Gives time to finish sentence/problem
2. **1-Minute Warning**
  - Three ascending musical notes
  - Voice: "Get ready for [Next Subject] in one minute"
  - Browser notification popup
  - Time to close books, get materials
3. **Time's Up Alert**
  - Victory fanfare (3 notes)
  - Voice: "Time's up! Please start [Subject] now"
  - For breaks: "Time's up! Stop working and take your break"
  - Tab title flashes (if visible)

- Browser notification

**Important:** All these alerts ONLY work when timer is in its own window!

## 4.4 Taking Breaks

**Types of Breaks:**

1. **Brain Break (10 min)**
  - Light stretching
  - Walk around
  - Rest eyes
2. **B-R-E-A-K (20 min)**
  - Snack time
  - Bathroom
  - Quick play
3. **Movement Break (10 min)**
  - Physical exercise
  - Jumping jacks
  - Dance break
4. **LUNCH BREAK (30 min)**
  - Full meal
  - Proper rest
  - Prepare for afternoon

**Break Alerts Are Different:**

- Progress circle turns mint green
- Voice says: "Stop working and take your break"
- No academic work expected
- Timer continues counting

## 4.5 Ending Your Session

**Two Ways Sessions End:**

### 1. Natural Completion

- Last subject finishes
- Celebration message
- "All subjects completed! Great job! 🌟"
- Full log entry created

### 2. Manual Stop


- Press STOP button
- Read warning carefully
- Confirm if certain
- Log shows what was missed

---

## 5. Schedule Customization

### 5.1 Accessing Settings

#### Opening Settings:

- Click  **Settings & Timetables**
- Panel slides in from right
- Three sections visible

#### Closing Settings:

- Click **×** button, or
- Click anywhere outside

**Tip:** Settings can be changed even while timer is running!

### 5.2 Modifying Subject Times

#### Understanding the Domino Effect:

When you change one subject's time, everything after it shifts:

Original Schedule:      After Adding 10 min to Maths:  
8:00 Maths (30 min)    8:00 Maths (40 min) ← Changed  
8:30 Break              8:40 Break ← Shifted  
8:50 Language          9:00 Language ← Shifted

#### How to Modify:

1. Find subject in settings
2. Click the minutes box
3. Delete current number
4. Type new number
5. Click outside to apply

#### Changes take effect:

- Immediately if not started
- After current subject if running

## 5.3 The Zero-Minute Strategy

**This is the MOST IMPORTANT customization feature!**

**When Your Child Finishes Early:**

Example: Maths done in 20 minutes (was 30)

1. Set Maths to **0 minutes**
2. Maths disappears from schedule view
3. You now have 10 extra minutes
4. Add to subjects that need more time

**Smart Redistribution:**

Saved 10 minutes from Maths:

+5 minutes → Language (struggling today)

+3 minutes → Science (complex topic)

+2 minutes → Extra break (earned it!)

**Why This Works:**

- Rewards efficiency
- No "dead time"
- Accurate daily log
- Flexible for child's needs
- Shows real work time

## 5.4 Disabling Subjects

**When to Disable vs Zero Minutes:**

**Use Disable When:**

- Subject not required today
- Already completed offline
- Technical issues prevent subject
- Special event replaces class

**Use Zero Minutes When:**

- Subject completed during timer
- Want record in log
- Temporarily skipping
- Might return to later

**How to Disable:**

1. Find subject checkbox

2. Uncheck to disable
3. Subject grays out
4. Won't appear in active schedule

## 5.5 Reordering Your Schedule

### Drag-and-Drop Method:

1. Find subject in schedule view (not settings)
2. Click and hold the :: handle
3. Drag to new position
4. Blue line shows where it will go
5. Release to drop

### Strategic Reordering Ideas:

#### Energy-Based Schedule:

Morning (High Energy):

- Maths
- Difficult subjects
- New concepts

Mid-Morning (Sustained):

- Language
- Reading
- Practice work

Late Morning (Lower Energy):

- Art
- Review
- Fun subjects

#### Motivation Schedule:

Start: Medium difficulty (warm-up)

Early: Hardest subject (fresh mind)

Middle: Favorite subject (reward)

End: Light work (wind down)

## 5.6 Saving Custom Defaults

### The Three-Layer System:

1. Original Timetable ← From school (never changes)

↓

2. My Default ← Your perfected version

↓

3. Today's Schedule ← Daily adjustments

### Creating Your Perfect Default


#### Week 1: Experiment

- Try different orders
- Adjust times
- Find what works

#### Week 2: Refine

- Make small tweaks
- Note best arrangements
- Test consistency

#### Week 3: Save

1. Perfect a full day
2. Click  **Save as My Default**
3. "Saved!" confirmation appears

### What Gets Saved:

- ✓ Subject order (your drag-drop changes)
- ✓ Time modifications (all adjustments)
- ✓ Disabled subjects (your selections)
- ✓ Everything customized

### Using the Reset Buttons

#### " Reset to My Default"

- Restores YOUR saved version
- Keeps all your optimizations
- Use when day gets messy
- One click fix

#### " Reset to Original"

- Goes back to school's timetable
- Removes ALL customizations
- Fresh start
- Use if totally lost

### "Reset Today's Schedule"

- Only affects current day
- Other days unchanged
- Quick daily refresh

## 6. Advanced Features

### 6.1 The Study Log System

#### Understanding Log Entries:

=== 22/07/2025 ===

STARTED at 8:00:15 AM

PAUSE at 9:45:32 AM - 7 minutes

STOPPED at 10:30:45 AM - during Maths with 12 minutes remaining

STARTED at 2:00:00 PM

COMPLETED at 3:35:20 PM - All subjects finished

PROGRAM CLOSED at 4:45:00 PM - during Science

=== 21/07/2025 ===

STARTED at 8:05:22 AM

COMPLETED at 12:30:45 PM - All subjects finished

#### What Each Entry Means:

- **STARTED:** Session began (with exact time)
- **PAUSE:** Break longer than 5 minutes (tracked)
- **STOPPED:** Manual end (shows what was missed)
- **COMPLETED:** Successful finish (celebration!)
- **PROGRAM CLOSED:** Browser/tab closed unexpectedly

#### Using the Log Effectively:


#### Daily Review Questions:

1. Did we complete all subjects?
2. Any long pauses? Why?
3. Consistent start time?
4. Problem subjects (always stopped)?

### **Weekly Analysis:**


- Look for patterns
- Celebrate complete days
- Identify challenging times
- Adjust default schedule

### **Sharing Logs:**

1. Click  **Copy Log**
2. Paste into email
3. Send to teacher
4. Or save in document

## **6.2 Holiday Mode**

### **Using Holiday Mode:**

1. Toggle  **Holiday Mode** switch ON
2. Timer shows: "Holiday Mode Active - Enjoy your break!"
3. START button disabled
4. No accidental study sessions

### **Smart Features:**

- Remembers your grade selection
- Keeps all custom settings
- Easy reactivation
- Log shows holiday gaps

### **When to Use:**

- School holidays
- Sick days
- Family events
- Emergency days

## **6.3 Weekend Handling**

### **Automatic Weekend Detection:**

- Saturday/Sunday recognized
- Shows: "It's the weekend! See you Monday!"
- Monday pre-selected for quick start
- No confusion about days off

### **Friday Special Features:**

- Shorter schedule (usually)

- Celebration message at end
- "YAY! The Weekend Begins!"
- Positive reinforcement

## 6.4 Drag-and-Drop Scheduling

### Advanced Scheduling Strategies:

#### The "Sandwich" Method:

Easy subject (confidence builder)

Hard subject (while fresh)

Easy subject (recovery)

Hard subject (push through)

Fun subject (reward)

#### The "Building Blocks" Method:

Related subjects together:

- Maths
- Numbers
- [Break]
- Language
- Spelling
- Vocabulary

#### The "Energy Wave" Method:

Morning: High-focus subjects

Mid-morning: Steady work

Late morning: Creative/fun

After lunch: Review/practice

## 7. Troubleshooting

### 7.1 Common Issues

#### "No Sound from Timer!"

✓ **FIRST CHECK:** Is timer in its own window?

- Must be only tab in browser window
- Cannot share window with other sites
- CAN be minimized

**✓ If still no sound:**

1. Check computer volume
2. Check browser not muted
3. Test with 🗣️ button
4. Try different browser

**"Timer Won't Start"**

1. ✓ Grade selected?
2. ✓ Not in Holiday Mode?
3. ✓ At least one subject enabled?
4. ✓ Refresh page (F5)

**"Lost My Settings"**

1. Check correct grade selected
2. Click "Reset to My Default"
3. If no default saved, use "Reset to Original"
4. Rebuild and save again

## **7.2 Sound Problems**

**Complete Sound Checklist:**

**Computer Level:**

- Volume up (not muted)
- Correct output (speakers/headphones)
- Other sounds work (YouTube test)

**Browser Level:**

- Tab not muted (check tab icon)
- Browser volume normal
- No extensions blocking audio

**Timer Level:**

- In own window (CRITICAL!)
- Test button works
- Notifications allowed

**The Nuclear Option:**

1. Close all browser windows
2. Restart browser
3. Use launcher shortcut
4. Should work now

## 7.3 Notification Issues

### "I Don't See Popups"


#### Windows 10/11:

1. Start → Settings → System
2. Notifications & actions
3. Find your browser
4. Turn ON
5. Check "Show notification banners"

#### Mac:





1. System Preferences
2. Notifications & Focus
3. Find browser (Chrome/Safari)
4. Alert style: "Alerts"
5. Turn all options ON

#### Browser Settings:





1. Click  in timer address bar
2. Find Notifications
3. Must say "Allow"
4. If "Block" → change to Allow
5. Refresh page

## 7.4 Browser Compatibility

#### Best Performance:

-  Chrome (version 90+)
-  Edge (version 90+)
-  Firefox (version 88+)
-  Safari (version 14+)

#### Will NOT Work Properly:

-  Internet Explorer (any version)
-  Old browsers (pre-2020)
-  Mobile browsers (phones/tablets)
-  Mini/Light browsers

#### Test Your Browser:

1. Visit: [whatbrowser.org](https://whatbrowser.org)
2. Check version number

3. Update if needed
  4. Use Chrome if unsure
- 

## 8. Best Practices

### 8.1 Time Management Strategies

#### The Power of Zero Minutes

##### Daily Zero Protocol:

1. Subject finished early → Set to 0
2. Disappears from view (clean!)
3. Time saved shows clearly
4. Redistribute intelligently

##### Example Morning:

8:00 Typing (20 min) - Done in 15 → Set to 0 → +5 minutes saved

8:20 Maths (30 min) - Needs more → Add 5 → Now 35 minutes

Result: Better learning, no rush, accurate log

##### The 80% Rule:

- Set times to 80% of maximum
- Allows buffer for struggles
- Reduces pressure
- Can always add more

### 8.2 Parent Supervision Tips

#### Week-by-Week Independence Plan:

##### Week 1-2: Full Support

- Sit nearby for starts
- Help with transitions
- Explain each alert
- Celebrate completions

##### Week 3-4: Guided Practice

- Start together
- Check at breaks
- Review at lunch
- Discuss end of day

### **Week 5-6: Spot Checks**

- Ensure morning start
- Mid-day quick check
- Evening log review
- Weekend planning

### **Week 7+: Independence**

- Child starts alone
- Parent checks log
- Weekly schedule review
- Monthly optimization

### **Red Flags in Logs:**

- Multiple STOPS per day
- Long unexplained pauses
- Never reaching completion
- Same subject always stopped

## **8.3 Creating Study Habits**

### **The Perfect Study Setup:**

#### **Physical Space:**

- Dedicated study area
- Timer always visible
- Materials within reach
- Distractions removed
- Good lighting
- Comfortable seating

#### **Digital Setup:**

- Timer bookmark on desktop
- Launcher shortcut prominent
- Browser updated
- Volume tested daily
- Notifications enabled

#### **Daily Routine:**

7:45 - Prepare study space

7:50 - Open timer (own window!)

7:55 - Review today's schedule

8:00 - Press START

12:00 - Lunch break

12:30 - Afternoon session

3:00 - Celebrate completion!

### **Motivation Systems:**

#### **Visual Progress:**

- Print weekly schedules
- ✓ Check off completed days
- ★ Star perfect days
- 📊 Graph improvement

#### **Rewards:**

- Daily: Complete = 15 min free time
  - Weekly: 5 perfect days = special treat
  - Monthly: Consistent = bigger reward
- 

## **9. Feedback**

### **9.1 We Want to Hear from You**

We are always trying to make things better for you and your child. The MobyMax Timer is constantly being improved based on parent and student feedback.

#### **Your Input Matters:**

- Every suggestion is read and considered
- Many current features came from parent ideas
- Your experience helps other families
- We respond to all feedback

### **9.2 How to Submit Feedback**

#### **What We'd Love to Know:**

#### **If You're Having Difficulties:**

- Which grade is your child in?
- What specific problem occurred?
- When does it happen? (Every time? Sometimes?)
- Which browser are you using?
- Did you find a workaround?

#### **If You Have Suggestions:**

- What feature would help your child?

- How could we make it easier to use?
- What's working really well?
- What's frustrating or confusing?

### Ways to Contact Us:

#### Email (Preferred):

- Send to: [admin@ambitionis.co.za](mailto:admin@ambitionis.co.za)
- Subject: "MobyMax Timer Feedback"
- Include as much detail as possible

#### What to Include:

Grade: [Your child's grade]

Browser: [Chrome/Firefox/Safari/Edge]

Issue/Suggestion: [Detailed description]

How often: [Always/Sometimes/Once]

What you tried: [Any troubleshooting steps]

## 9.3 What Helps Us Most

### Great Feedback Examples:

**Problem Report:** "Grade 3, using Chrome. When my child finishes Maths early and I set it to 0 minutes, sometimes the next subject doesn't start automatically. This happens about half the time. We have to press stop and start again."

**Feature Request:** "It would be helpful if the timer could save different schedules for different days. My Grade 5 child has music lessons on Tuesdays, so we need to adjust that day's schedule every week."

**General Feedback:** "The voice announcements have been a game-changer! My Grade 1 daughter can now manage her schedule independently. The only confusion is when breaks are announced - maybe say 'time for your break' instead of 'stop working'?"

### Updates and Improvements:

- We release updates based on your feedback
- Check <https://ambitionis.co.za/timer/> for new versions
- Update notifications sent via school communications
- Each update includes a "What's New" section

---

## 10. Technical Reference

### 10.1 Keyboard Shortcuts

### **While Timer Running:**

- **Space Bar:** Pause/Resume (if timer window is focused)
- **Esc:** Close settings panel
- **F5:** Refresh page (timer remembers where you were)
- **Ctrl+0:** Reset browser zoom to 100%

## **10.2 Data Privacy**

### **What's Stored on YOUR Computer:**

- Selected grade level
- Custom schedule changes
- Saved default schedules
- Study session logs
- Timer state (if refreshed)

### **Where It's Stored:**

- In your browser's local storage
- Only on YOUR computer
- Never sent anywhere
- Completely private

### **What We DON'T Collect:**

- No personal information
- No usage tracking
- No internet connection needed after download
- No data sent to servers
- No accounts or logins required


### **To Clear All Timer Data:**

1. Open Settings in timer
2. Click "Reset All Settings"
3. Confirm the warning
4. All customizations removed

## **10.3 Support Information**

### **Quick Support Checklist:**

#### **Problem: No Sound**

- ✓ Is timer in its own window?
- ✓ Check computer volume
- ✓ Test with  button
- ✓ Try different browser

### **Problem: Won't Start**

- ✓ Grade selected?
- ✓ Not in Holiday Mode?
- ✓ Refresh page (F5)

### **Problem: Lost Settings**

- ✓ Using same browser?
- ✓ Correct grade selected?
- ✓ Try "Reset to My Default"

### **Contact Support:**

- **Email:** [admin@ambitionis.co.za](mailto:admin@ambitionis.co.za)
- **Subject:** "MobyMax Timer Support"
- **Include:**
  - Child's grade
  - Browser name
  - Specific issue
  - What you've tried

### **Version Information:**

- **Timer Version:** 5.0
  - **Manual Version:** 5.0
  - **Last Updated:** July 2025
  - **Created by:** Ambition International School
- 

## **Quick Start Guide (Print This Page)**

### **Daily Timer Checklist**




#### **Morning Setup:**

1.  Open timer from desktop shortcut
2.  Verify it's in its own window (no other tabs)
3.  Check correct day is selected
4.  Review today's schedule
5.  Press green START button

#### **During Study Time:**

- **2-minute warning** = Single beep
- **1-minute warning** = Musical notes + voice
- **Time's up** = Celebration sound + voice

### **Important Buttons:**

-  **START** = Begin studying
-  **PAUSE** = Bathroom/interruption
-  **STOP** = End session (careful!)

### **No Sound? Check:**

1. Timer in own window?
2. Volume on?
3. Close all, restart

### **Remember:**

- Timer **MUST** be only tab in window
- Window **CAN** be minimized
- Set finished subjects to 0 minutes
- Save your perfect schedule as default

---

© 2025 Ambition International School. All rights reserved.

**Remember: Download the timer - don't run it from the website!**